

Fraud prevention agency notice

How Nottingham Building Society uses your information to keep you safe

Introduction

We'll confirm your identity and complete checks to prevent for fraud and money laundering before providing services, goods or financing. Your personal data is crucial to this process, and we appreciate your contribution. We may also carry out these checks once we have a business relationship with you.

These checks require us to process your personal data and share information with Fraud Prevention Agencies. We believe in transparency and want you to be fully informed about how your data is used.

What we process and share

The personal data you have provided, we have collected from you, or we have received from third parties may include your:

- identifiers assigned to your computer or other internet-connected device, including your IP address
- contact details such as email address and telephone numbers
- residential address and address history
- financial information
- employment details
- date of birth
- name

We use your data with fraud prevention agencies to prevent fraud and money laundering. We do this as we have a legitimate interest to verify identity, protect our business and comply with the law. This processing is a contractual requirement of your requested services or financing.

We also work with fraud prevention agencies to allow law enforcement to access your data to detect, investigate and prevent crime.

Fraud prevention agencies can hold your personal data for different periods. If you are considered to pose a fraud or money laundering risk, your data can be held for up to six years.

Who we share your data with

To find out which fraud prevention agencies we use, or for any other queries, you can contact us by writing to:

Data Protection Officer
Nottingham Building Society
Nottingham House
3 Fulforth Street
Nottingham
NG1 3DL
Or you can email dpo.dpo@thenottingham.com

Consequences of processing

Suppose we or a fraud prevention agency determine that you pose a fraud or money laundering risk. In that case, we may decline to provide the requested services, goods or financing. We might also stop existing services or not employ you.

Fraud prevention agencies will retain records of any fraud or money laundering risk. This may result in others refusing services, financing or employment. If you have any questions, please get in touch using the details below.

Data transfers

Fraud prevention agencies may allow the transfer of your personal data outside the UK. This may be to a country where the UK government has decided that your data will be protected to UK standards. If the transfer is to another type of country, the fraud prevention agencies will protect your data. They'll ensure appropriate safeguards are in place.

Your rights

Your personal data is protected by legal rights, which include your rights to:

- request that your personal data be erased or corrected
- object to our processing of your personal data
- request access to your personal data

For more information or to exercise your data protection rights, please get in touch with us using the details below. If you're unhappy with how we've used your data, please see our complaints process at www.thenottingham.com/complaints

You also have a right to complain to the Information Commissioner's Office, which regulates the processing of personal data.