

FRAUD PREVENTION AGENCY NOTICE

INTRODUCTION

Before we provide services, goods or financing to you, we undertake checks for the purposes of preventing fraud and money laundering, and to verify your identity. We may also carry out these types of checks once we have a business relationship with you. These checks require us to process personal data about you and share information with Fraud Prevention Agencies.

WHAT WE PROCESS AND SHARE

The personal data you have provided, we have collected from you or we have received from third parties may include your:

- name
- date of birth
- residential address and address history
- contact details such as email address and telephone numbers
- financial information
- employment details
- identifiers assigned to your computer or other internet connected device including your Internet Protocol (IP) address
- vehicle details.

When we and fraud prevention agencies process your personal data, we do so on the basis that we have a legitimate interest in preventing fraud and money laundering, and to verify identity, in order to protect our business and to comply with laws that apply to us. Such processing is also a contractual requirement of the services or financing you have requested.

We, and fraud prevention agencies, may also enable law enforcement agencies to access and use your personal data to detect, investigate and prevent crime.

Fraud prevention agencies can hold your personal data for different periods of time. If you are considered to pose a fraud or money laundering risk, your data can be held for up to six years.

WHO WE SHARE YOUR DATA WITH

The fraud prevention agencies we use are:

- National Hunter, PO Box 2756, Stoke on Trent, ST6 9AQ
- Synectics Solutions, Synectics House, The Brampton, Newcastle Under Lyme, ST5 0QY

CONSEQUENCES OF PROCESSING

If we, or a fraud prevention agency, determine that you pose a fraud or money laundering risk, we may refuse to provide the services, goods or financing you have requested, or to employ you, or we may stop providing existing services to you.

A record of any fraud or money laundering risk will be retained by the fraud prevention agencies and may result in others refusing to provide services, financing or employment to you. If you have any questions about this, please contact us using the details below.

DATA TRANSFERS

Whenever fraud prevention agencies transfer your personal data outside of the European Economic Area they impose contractual obligations on the recipients of that data to protect your personal data to the standard required in the European Economic Area. They may also require the recipient to subscribe to 'international frameworks' intended to enable secure data sharing.

YOUR RIGHTS

Your personal data is protected by legal rights, which include your rights to:

- object to our processing of your personal data
- request that your personal data is erased or corrected
- request access to your personal data.

For more information or to exercise your data protection rights, please contact us using the details below.

If you are unhappy about how your personal data has been used please refer to our complaints process on our website at www.thenottingham.com/complaints.

You also have a right to complain to the Information Commissioner's Office which regulates the processing of personal data.

CONTACT US

Our Data Protection officer can be contacted by writing to – FAO Data Protection Officer, Nottingham Building Society, Nottingham House, 3 Fulforth Street, Nottingham, NG1 3DL.

