Be home and dry
Your guide to preparing for floods

The Nottingham Building Society
Are you ready?

If your home is at risk of flooding, it’s worthwhile taking steps to prepare yourself. We’ve gathered a few simple ideas to help you protect your property against rising water, and advise what to do should the worst happen. Follow our ten hints and you could be home and dry.

TEN TIPS TO GET YOU FLOOD-READY AND HELP YOU COPE IN A FLOOD

- **Sandbags and boards**
  If you’re under flood alert, make sure you have sandbags at the ready and boards you can use to block off doors to help keep water at bay. Your local council may be able to provide these.

- **Watertight documents**
  Place insurance documents and emergency contact details in a watertight bag, in a safe place. This way you’ll be able to lay your hands on them in an instant should you need to make calls.

- **Prepare a ‘flood pack’**
  Gather together a torch (with spare batteries), wind up radio, first aid kit, bottled water and warm blankets, and put them somewhere easy to get to, in case you need them in a hurry.

- **Furniture and valuables**
  If you can, move furniture, electrical items and valuable documents upstairs. Anything of high sentimental value should also be a priority – photographs or jewellery, for example.

- **Car**
  Think about where your car is parked. Is it safe or is there another location you can move it to for the time being?
TIPS FOR A SAFER HOME WHILE YOU’RE AWAY

- **Pets**
  Ensure you have somewhere upstairs where your pets will be comfortable. Keep a supply of pet food up there, too, to avoid it being damaged by incoming water.

- **Stay in touch**
  Keep your mobile phone fully charged and in a safe place. This could be a valuable means of contact if you become the victim of flood water.

- **Know your neighbourhood**
  Have a map of your local area handy. This can be very useful if you need to evacuate, but don’t forget to consider any local roads that may be shut off.

- **Gas and electricity**
  If water starts to enter your home, switch off gas and electricity supplies immediately. Listen to local radio stations or keep an eye on local TV news for advice on what to do next.

- **Do you have a list of useful numbers in case of a flood?**
  If your home is flooded, call your insurer as soon as possible. Having emergency numbers together in one place means you won’t waste time looking for them if the worst happens. To help you, we’ve created a quick list for you to complete on the back of this leaflet.

If you are unsure about carrying out any of these checks then please consult an appropriate and trusted tradesperson.
Complete and keep safe this list of all the important numbers you might need in an emergency.

Environment Agency
24-hour Floodline: 0845 988 1188
Online flood alerts and advice: www.environment-agency.gov.uk

My home insurance provider
Provider: 
Policy No. 
Tel: 

My trusted tradespeople
Plumber: 
Tel: 
Gas engineer: 
Tel: 
Electrician: 
Tel: 
Builder: 
Tel: 

My utility suppliers
Water: 
Customer No. 
Tel: 
Electricity: 
Customer No. 
Tel: 
Gas: 
Customer No. 
Tel: 

If you need to make a claim
Please try to have your policy number and as many details as possible to hand. This will help speed up the claims process.

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