

Cash Lifetime ISA

This Key Feature Document provides details of the Cash Lifetime ISA product.

1.0 The Product

Key features

Available to customers/members between 18 – 39 years old

Used to supplement your retirement plans (but not to replace them) or to use as a deposit for your first house purchase

Pay up to £4,000 per tax year into the account

The Government pays a 25% bonus on the amount which is capped at £1,000 per tax year.

You can earn up to £32,000 in bonuses over the lifetime of the product*

The cooling off period of 30 calendar days commences from the date the account is first funded

All ISA interest is paid tax-free, which means it is exempt from income tax. Tax rules may change in the future.

Key restrictions

You may not open a Lifetime ISA as a joint account

You cannot make any more payments in after the age of 50 or receive any further Government bonus

The maximum annual subscription into a Lifetime ISA is £4,000 and is part of your annual ISA allowance

You must be a UK resident for tax purposes

You can use your Lifetime ISA to purchase your first property 12 months after the initial product opening date, up to the value of £450,000 to be exempt from the 25% withdrawal charge

A withdrawal charge of 25% will be applied on the amount withdrawn for any purpose other than a life event which is defined in section 2.0.

The Lifetime ISA withdrawal charge is designed so that the government recovers the bonus and any investment growth received. As such, your capital may be reduced and the amount you get back may be less than you paid in, before both interest and bonus. Section 6.0 explains the 25% withdrawal charge in further detail.

The Lifetime ISA is based on a government savings scheme and this may change in the future.

The Nottingham's Lifetime ISA product is offered on a non-advised basis, therefore we are unable to provide any advice and recommendations.

*To obtain the maximum bonus you must open your Lifetime ISA account at the age of 18 and save the maximum amount (£4,000) each tax year.

2.0 Eligibility

Applicants:

- Must be aged between 18 – 39 years old
- Must be UK residents for tax
- Can only open the account in a sole name
- Have not subscribed to a Lifetime ISA in the current financial year.

Bonus

- The Government bonus of 25% will be paid on all funds deposited into the account; we will claim the bonus on your behalf.
- HMRC will calculate the bonus based on the contributions you have made each month and pay each month's bonus within 4-9 weeks.
- Interest will be paid on the entire balance including the Government bonus.

Life Events

A 25% withdrawal charge is not incurred if:

- You are diagnosed with a terminal illness and are expected to have less than 12 months left to live (we will ask for written evidence of this from a UK registered medical practitioner or equivalent if you live overseas)
- You use your Lifetime ISA to buy your first home and have held your Lifetime ISA for 12 months or more
- You are 60 years old or older
- In the event of your death.

3.0 Cancellation

If you change your mind about opening an account and tell us by letter within 30 days of receiving your Lifetime ISA confirmation letter, we will give you your money back subject to the following provisions:

- a. Cheques must be cleared before your money can be returned.
- b. Based on calendar days.
- c. The latest date to tell us is the thirty-first day from the date you opened your account.
- d. You must tell us by letter. We will treat the posting date as the date you tell us.

Your cancelled Lifetime ISA will not count as a Lifetime ISA/ISA subscription for that year. You will be treated as though you have not opened and subscribed to the Lifetime ISA. We will return the amount deposited. No Withdrawal Charge will apply.

Any interest you have earned during this period will be paid with no tax deducted. It is your responsibility to pay any tax which you owe, based on your individual circumstances.

We do not accept any withdrawals within the cooling off period therefore any partial withdrawal requests will equate to the Lifetime ISA being closed.

4.0 Subscription limits

You must not subscribe to more than one Lifetime ISA in any one tax year.

You can deposit up to £4,000 each tax year before you reach the age of 50.

Any deposits into your Lifetime ISA must not exceed the overall ISA allowance that the Government sets each year. The current ISA allowance information is available on our website. You can split your ISA allowance however you like between a cash ISA, a stocks and shares ISA, a Lifetime ISA and an innovative finance ISA, as long as you do not subscribe to more than one of each type in the same tax year and do not go over the maximum overall limit or maximum limit for Lifetime ISAs and Help to Buy: ISAs.

You can open both a Lifetime ISA and a Help to Buy: ISA but you can only use the bonus from one of these accounts to purchase your first home. We do also offer the Help to Buy: ISA however the Government have announced that this scheme will end on 30th November 2019, but you can keep saving into any existing Help to Buy: ISA account you may have.

Subject to any limits or rules imposed by HMRC, you can put all your annual ISA allowance into one of our cash ISA products or split it across a cash Lifetime ISA and one of our cash ISA products provided that the amount you pay in does not exceed your annual ISA allowance when added together across all your ISA products.

The maximum balance any one saver can hold across all of their ISAs with The Nottingham is £750,000. This limit can only be exceeded with any interest and Government Bonus added to your account(s).

Payments which do not comply with the minimum and maximum limits will be returned immediately and will not incur a Withdrawal Charge.

5.0 Buying your first home

You can use the money you save in your Lifetime ISA to buy your first home if you meet the following conditions:

- You have held your Lifetime ISA for at least 12 months since the first payment into the Lifetime ISA;
- The value of the property must not exceed £450,000 (whether or not you are purchasing with another person);
- The property must be purchased in the UK with a mortgage, but not a buy to let mortgage unless you, or your spouse or civil partner, are a UK Crown employee serving overseas and intend to use the property as your main residence in future;
- You must occupy the property as your main residence immediately on completion, or:
 - a. if you or your spouse/civil partner are a UK Crown employee serving overseas, you must intend to in the future; or
 - b. if the property is not fit to live in at the time of completion, you must intend to occupy it immediately on it becoming suitable for habitation; and
- You must not own, or have owned, a property previously.
- When you come to purchase your first property you will need to tell your conveyancer you want to use all or part of your Lifetime ISA towards the purchase and provide them with a declaration.
- Your conveyancer also has to provide us with a declaration. It is your responsibility to ensure this is provided.
- Once we receive your declaration and any other appropriate paperwork we will pay the amount requested to the conveyancer within 30 days.
- You can make more than one withdrawal in relation to your house purchase i.e. phased withdrawals during the buying process. No minimum amount will apply to these withdrawals.

6.0 Withdrawal Charge

When a withdrawal is made from your Lifetime ISA, that is not an exempt life event (as detailed in Section 2 and the account Terms & Conditions), a charge of 25% will be applied by The Nottingham and paid to HMRC.

The 25% charge is taken from the amount withdrawn so the amount you receive will be net of the 25% charge. If you wish to receive a specific amount, you will need to factor in the 25% charge. The tables and examples below help explain how the charges are applied.

HMRC have also provided some examples and useful scenarios which are detailed below to explain how this works.

Withdrawal charge example

Mr Jones decides to withdraw £5,000 from his Lifetime ISA.

The withdrawal charge is 25% of £5,000 = £1,250. Mr Jones receives £3,750 after deduction of the withdrawal charge.

The Nottingham retains the sum of £1,250 to be paid to HMRC.

Investor requests specific withdrawal amount example

Miss McDonald needs to receive £3,000 from her Lifetime ISA on 5 May 2018 to buy a car.

The gross amount that needs to be deducted from her account is £4,000.

The withdrawal charge is 25% of £4,000 = £1,000.

Miss McDonald receives £3,000 after deduction of the withdrawal charge.

The Nottingham retains the sum of £1,000 to be paid to HMRC.

Exempt withdrawal charge not returned to Lifetime ISA example

Mr Smith withdraws £4,000 from his Lifetime ISA on 10 April 2018 without charge to put towards the costs of purchasing his first residential property.

The withdrawn amount was sent direct to Mr Smith's conveyancer by the Lifetime ISA manager.

His house purchase subsequently falls through but Mr Smith's conveyancer does not return the funds into his Lifetime ISA.

The balance remaining in his account is £2,000.

Because the funds are not returned a withdrawal charge is payable and HMRC notify The Nottingham of their intention to deduct the charge from the balance in the account.

In order for Mr Smith to receive £4,000, a total of £5,333.33 should have been withdrawn from the account (25% of £5,333.33 = £1,333.33, leaving £4,000 net).

Withdrawal Charge Example Tables

Withdrawal amount			Specific amount			
Amount Received	Change	Amount of withdrawal	Amount requested	Amount of withdrawal	Change	Amount received
£375.00	£125.00	£500.00	£500.00	£666.67	£166.67	£500.00
£562.50	£187.50	£750.00	£750.00	£1,000.00	£250.00	£750.00
£750.00	£250.00	£1,000.00	£1,000.00	£1,333.33	£333.33	£1,000.00
£937.50	£312.50	£1,250.00	£1,250.00	£1,666.67	£416.67	£1,250.00
£1,125.00	£375.00	£1,500.00	£1,500.00	£2,000.00	£500.00	£1,500.00
£1,312.50	£437.50	£1,750.00	£1,750.00	£2,333.33	£583.33	£1,750.00
£1,500.00	£500.00	£2,000.00	£2,000.00	£2,666.67	£666.67	£2,000.00
£1,875.00	£625.00	£2,500.00	£2,500.00	£3,333.33	£833.33	£2,500.00
£2,250.00	£750.00	£3,000.00	£3,000.00	£4,000.00	£1,000.00	£3,000.00

The table above shows several examples with the central column listing the requested withdrawal amount.

It is also important to understand that when you make a withdrawal the charge not only recovers the Government bonus, but some of your investment too. The following example demonstrates how you may get back less than you have invested.

Transactions	Year One	Year 2
Opening deposit	£4,000.00	
HMRC 25% Bonus	£1,000.00	
Total Balance at end of year one	£5,000.00	
Non-exempt withdrawal made		£5,000.00
HMRC 25% Charge		-£1,250.00
Amount received		£3,750.00
Loss on amount invested		-£250.00

The example demonstrates that if you originally invested £4,000 and received the 25% Government bonus of £1,000, your balance at the end of year 1 would be £5,000.

In year 2, if you withdrew all your funds you would incur the 25% withdrawal charge of £1,250. This would result in you receiving £3,750 (£5,000 less £1,250) which is less than your initial investment of £4,000.

7.0 Transferring your Cash Lifetime ISA

Our Lifetime ISA does not currently accept transfers in from a Lifetime ISA or any other type of ISA.

If you are not happy with your Lifetime ISA with us then you can transfer out to another Lifetime ISA. Once we receive a request from your new provider we will transfer your requested funds to your new provider within the timeframe specified by you or within 30 working days.

If you wish to transfer your Lifetime ISA to an ISA of another type, the 25% withdrawal charge will apply to the amount transferred.

If you transfer your current year Lifetime ISA subscriptions to a different type of ISA, you will not be able to pay into another Lifetime ISA during the same tax year.

8.0 Savings Objectives

The Lifetime ISA is only intended for two distinct savings goals:

- Purchasing your first home
- Saving for your retirement

If you decide to use your Lifetime ISA to save towards your retirement you should consider:

- when you intend to retire
- what other provisions for retirement you are making (such as pension contributions)
- whether a Lifetime ISA will meet your savings goals (such as will it provide you with sufficient income in retirement).

A Cash Lifetime ISA may not be the best option for your retirement savings.

Please be aware that if you are saving into a Lifetime ISA instead of enrolling in, or contributing to a qualifying pension scheme, occupational pension scheme or personal pension scheme you may lose the benefit of contributions by an employer (if any) to that scheme; and your current and future entitlement to means tested benefits (if any) may be affected.

The Nottingham encourages you to consider your Lifetime ISA subscription level in relation to your overall savings goals, your expected savings horizon and your financial circumstances as a whole, including other provisions for retirement. You should regularly review your ISA subscription levels and your financial circumstances.

9.0 What your Lifetime ISA may be worth at age 60

Age saving in a Lifetime ISA started	Total amount paid in by Lifetime ISA saver/ investor (£)	Total amount paid in, plus Lifetime ISA Government bonus (£)	Estimated outcome at age 60 from 0% return (£)	Estimated outcome at age 60 from 5% return (£)	Charges and estimated inflation would reduce a 5% return to: (%)
18	£128,000	£160,000	£84,051	£315,887	2.5%
25	£100,000	£125,000	£70,995	£224,090	2.5%
30	£80,000	£100,000	£60,147	£167,584	2.5%
35	£60,000	£75,000	£47,834	£117,641	2.5%
40	£40,000	£50,000	£33,860	£73,499	2.5%

This table is designed to help you understand what the value of a Lifetime ISA might be at age 60 and illustrate possible returns, depending on the age at which you start saving (starting from the first tax year following the year you turn 18). This is meant for those saving for retirement and may not be relevant to those saving for their first home. The table above makes the following assumptions:

- The maximum annual subscription has been made at the beginning of each tax year up to age 50; and
- The Lifetime ISA Government bonus has been received each year.

The estimated outcomes in Columns 4 and 5 are based on standardised rates of return and include the effect of inflation, which may not reflect actual or expected returns on this Cash Lifetime ISA. The standardised rates of return aim to help you compare it against other longer-term savings products, but does not represent the rate of interest offered on The Nottingham's Cash Lifetime ISA, which is less than the 5% used in the illustration. Please note that the actual outcome at age 60 could be significantly less than the amounts shown in Column 5.

Column 6 shows the effect of Lifetime ISA charges and inflation on the returns from a Lifetime ISA. The assumed rate of inflation is 2.5%. As The Nottingham does not apply any Cash Lifetime ISA management charges, no charges have been included in this calculation. It is worth noting, for comparison, that charges will normally apply for stocks and shares Lifetime ISAs.

10.0 The Financial Services Compensation Scheme

This account is covered by the Financial Services Compensation Scheme (FSCS). For more information and to check personal eligibility please call The Nottingham on 0344 481 4444, ask in branch or our [website www.thenottingham.com](http://www.thenottingham.com).

11.0 Complaints

We aim to provide you with the highest standards of service. However, there may be occasions when our service falls short of your expectations. We have outlined the process that takes place in this instance.

You should firstly raise your concerns with us - there are a number of ways to do this:

Call us: You can telephone our Customer Service team on **0344 481 4444**

Visit us: You can visit your **local branch**

Online: You can complete our **online enquiry form**

Write to us: You can write to us at:

Customer Services
Nottingham Building Society
Nottingham House
3 Fulforth Street
Nottingham
NG1 3DL

What happens next

A written acknowledgement will be issued no later than five working days after receiving your complaint. Your concerns will be fully investigated and a detailed response will be issued. We aim to resolve your complaint and issue this response within eight weeks. However, there may be times when we cannot send you our final response letter by the end of the eight weeks. If this is the case we will write to you to explain why and let you know when we can do so.

Should you have any concerns in the meantime please contact our Customer Services Team on: **0344 481 4444**.

And finally

We are committed to ensuring all complaints are fully and fairly addressed. Should you remain dissatisfied following the completion of our review, you have the option to refer the matter free of charge to the Financial Ombudsman Service at:

The Financial Ombudsman Service
Exchange Tower
London
E14 9SR

You should refer the matter to the Ombudsman as soon as possible after our final response, but this must be within six months of the date of our final response.

Please note, while you can refer your complaint to the Ombudsman at any time, they will need our consent to investigate complaints where:

- We have not had the chance to put things right
- We have not exceeded the eight-week timescale and have not yet issued our final response letter.

Before you refer the matter to the Ombudsman you may wish to:

- Call them on 0800 023 4567 or email: complaint.info@financial-ombudsman.org.uk to discuss your complaint
- You can also visit their website on www.financial-ombudsman.org.uk for more information.



 Talk to us in **branch**
 or visit thenottingham.com

The 25% bonus is provided by the Government. The Lifetime ISA can be opened by customers aged 18 up to 40 years of age that reside in the UK to either save for their retirement or their first house purchase. The product has a 25% charge associated with any withdrawals that are not an eligible life event (first house, aged over 60, terminal illness and deceased). Investors can pay in up to £4k per financial year into their Lifetime ISA and the Government will pay a 25% bonus on a monthly basis from 6th April 2018. Customers cannot pay into their Lifetime ISA from the age of 50+ or earn the 25% bonus. If you save in a Lifetime ISA instead of enrolling or contributing to a pension scheme, you may lose valuable employer contributions. Entitlement to any means tested benefits may be affected. ISA transfers can only be conducted in branch, for full details please see our T&C's. The 25% withdrawal charge is on everything (deposits made, bonus and interest). For full terms and conditions please ask branch staff for our Keyfacts document and summary box.

Protecting Your Money

The Financial Services Compensation Scheme (FSCS) is there to protect your money if your financial services provider goes out of business; you'll normally get your money back within seven days. All of our savings accounts are FSCS protected up to £85,000 per depositor. FSCS is funded by the financial services industry, and is free to consumers. To find out more, ask at your local branch or go to www.FSCS.org.uk

Nottingham Building Society, Nottingham House, 3 Fulforth Street, Nottingham, NG1 3DL. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority; Registered No. 200785.



Protected