

Media release  
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## **ABOVE AND BEYOND SUPPORT FOR LOCAL CHARITY PUTS KIND-HEARTED IZABELLA IN THE RUNNING FOR PRESTIGIOUS AWARD**

A customer services consultant has been shortlisted for a BBC Radio Nottingham Make a Difference Award due to her dedicated volunteering and fundraising for local charity Jigsaw Support Scheme.

For several years kind-hearted Izabella Zygmunt, who works at the Nottingham Building Society's Mansfield branch, has been a supporter of the charity that provides services and support to enable vulnerable people to live better, safer and happier lives.

Backed by The Nottingham, who offer all employees two days' paid time off per year to volunteer with deserving local causes, Izabella has done many things that have positively impacted Jigsaw's service users. They include:

- Been on the other end of a telephone to listen to and support vulnerable people
- Given up many hours of her time to carry out a wide range of tasks for the charity
- Organised in-branch fundraising initiatives for Jigsaw
- Forgone gifts and cards on her own birthday – including her 50th – and asked family and friends to donate to the charity instead
- Crocheted around 100 [Bella's Angels](#) to raise money for the charity

She has been nominated in the volunteering category by Jigsaw's Alison Waring, who said: "Izabella is a beautiful person who has enriched our charity in so many ways. She's volunteered for quite a while now, giving up her time to support in areas such as end-of-life care and music therapy. She always goes above and beyond, even in difficult situations.

"Nothing is too much for her. If she can't do a home visit she will do telephone befriending instead, and she has foregone birthday presents to fundraise for us instead – money that has gone towards musical instruments, CDs and food for our afternoon teas.

"She does all of this despite working full-time and having a family in this country and in Poland and is an inspirational example of a volunteer making a difference to people's lives."

Izabella added: "I'm really humbled by this, and it is a total surprise. Regardless of whether I win – I'm told there are some other wonderful volunteers shortlisted too – I'm just happy to do anything I can to help a fantastic charity run, and accessed, by amazing people."

Winners will be announced at the BBC Radio Nottingham Make a Difference Awards event at The Nottingham Contemporary on Wednesday 21 September.

**ENDS**

Notes to editor

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### **About The Nottingham**

Founded in 1849, The Nottingham is a mutual building society owned by its members with a long and proud history of doing the right thing and helping communities prosper. Today, The Nottingham is a top ten building society operating online and via a network of 40-plus branches across nine UK counties. The society is well known for providing a safe and secure place for people's savings and helping its members into their own homes. In addition to mortgage and saving products, it offers a variety of additional services through expert partners including mortgage advice provided by Mortgage Advice Bureau, estate agency and lettings provided by Belvoir Group and much more including funeral planning, financial advice, and home insurance. Its range of services, alongside its commitment to providing expert advice, support the society's purpose to help its members save, plan for, and protect their financial futures. [www.thenottingham.com](http://www.thenottingham.com)