



The Nottingham Building Society signs up to industry Mortgage Charter

The Nottingham Building Society has confirmed it has signed up to the new Mortgage Charter, joining other lenders in providing a set of universal standards to help and reassure borrowers worried by high interest rates. The Charter was announced by HM Treasury [\[link\]](#) on Monday 26 June 2023.

The Nottingham CEO, Sue Hayes comments: “This is a worrying time for many borrowers as the impact of successive base rate rises has put increasing pressure on household finances. We want to do everything we can to support customers through this period.

“Helping people realise their home ownership dreams, and supporting customers through difficult times, has been part of our ethos for over 170 years. While we have a range of support measures in place already, the new Mortgage Charter aims to provide further clarity and reassurance. We are pleased to be part of this unified approach.

“Our customers are always central to our thinking, and coming together with other banks and building societies at this time to make this commitment will ensure we can continue to meet their needs.”

Customers of The Nottingham who would like to discuss their repayments should contact us by telephone on 0344 481 0030.

Support and information is available on our website here > [Payment difficulties | Nottingham Building Society \(thenottingham.com\)](#)